

# ORIGINAL

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0000163222

## ARIZONA CORPORATION COMMISSION

May 13, 2015

*via Email*

Mr. Matthew J. Boos  
General Manager  
Table Top Telephone Company  
P.O. Box 21  
O'Neals, CA 93645

RECEIVED  
2015 MAY 13 A 11:38  
AZ CORP COMMISSION  
DOCKET CONTROL

RE: Staff's Second Set of Data Requests to Table Top Telephone Company, Inc.  
Docket Nos. T-02724A-14-0412, T-01051B-14-0412 and T-20741A-14-0412

Dear Mr. Boos:

Please treat this as Staff's Second Set of Data Requests to Table Top Telephone Company, Inc. ("Table Top") in the above matter.

For purposes of this data request set, the words "Table Top," "Company," "you," and "your" refer to Table Top Telephone Company, Inc. and any representative, including every person and/or entity acting with, under the control of, or on behalf of Table Top Telephone Company, Inc. **For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.**

These data requests are continuing, and your answers or any documents supplied in response to these data requests should be supplemented with any additional information or documents that come to your attention after you have provided your initial responses.

Please provide the information being requested within **10 days** of the date of this letter. Please mail one original and thirteen copies of the responses to Docket Control, Arizona Corporation Commission, 1200 W Washington Street, Phoenix, AZ 85007-2927 and email a soft copy to Lori Morrison at [lmorrison@azcc.gov](mailto:lmorrison@azcc.gov).

Remember that information submitted concerning a CC&N will be made a part of the public record (including financial statements). Any information designated as confidential will not be accepted by Docket Control. Should there be any questions, please contact Lori Morrison at 602-542-2179. Thank you for your prompt response to this request.

Arizona Corporation Commission

DOCKETED

MAY 13 2015

Attachment

DOCKETED BY	RC
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Respectfully,

*Lori Morrison*

Lori Morrison  
Utilities Consultant  
Utilities Division

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CC: Docket Control (Original and Thirteen Copies)  
Mr. Craig Marks – The Applicants - via email  
Mr. Robert Geake – Staff Legal Division - via email

STAFF'S SECOND SET OF DATA REQUESTS TO  
TABLE TOP TELECOM COMPANY, INC. ("TABLE TOP" OR "COMPANY")  
DOCKET NOS. T-02724A-14-0412  
MAY 13, 2015

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**For each answer, please identify by name, title, and address each person providing information that forms the basis for the response provided.**

**In addition to a paper response, all information responses should also be provided in searchable PDF, DOC or EXCEL files via email or electronic media.**

**Please make sure each numbered item and each part of the item is answered completely.**

STF 2.1      In reviewing Table Top's Local Exchange Tariff, there is no discussion in the definitions nor the service descriptions as to what the definitions of Base Rate Area, Zone 1 and Zone 2 are. Please generally define or describe the follow terms:

- a. Base Rate Area;
- b. Zone 1; and
- c. Zone 2

STF 2.2      Table Top has six non-contiguous exchanges for which the monthly recurring rates for service and the add-on Zone 1 and Zone 2 monthly recurring rates are the same amount regardless of the exchange in which a customer resides, please describe, by exchange, the criteria used when applying Zone 1 and Zone 2 rate to a customer's service/bill.

- a. Aguila
  - i. Zone 1
  - ii. Zone 2
- b. Ajo
  - i. Zone 1
  - ii. Zone 2
- c. Bagdad
  - i. Zone 1
  - ii. Zone 2
- d. Inscription Canyon Ranch
  - i. Zone 1
  - ii. Zone 2
- e. Sanders
  - i. Zone 1
  - ii. Zone 2
- f. Seligman
  - i. Zone 1
  - ii. Zone 2

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- STF 2.3      How does Table Top provide customer service to its current and potential customers? Specifically:
- a. Does Table Top have an 8XX telephone number for its customer service and if so, what is that number?
  - b. Where is Table Top's customer service operations located, what are the hours and days of operation?
  - c. If Table Top does have customer service hours 24 hours a day, 7 days per week, what provisions does Table Top make for its customers in the event of an emergency, like weather related service outage or any other type of service outage that customers may need to reporting during nonstandard working hours (i.e., when customer service is closed)?